



And the survey says...

The results are in from the biennial District Services Satisfaction Survey, which provides feedback from District employees on their interactions with the 11 District Services departments. This year, 345 employees completed the survey, a 22% increase from 2015. The survey asked respondents to rate the departments from 1 to 5 in these areas:

- Handles my requests efficiently
- Provides helpful information
- Communicates effectively
- Shows consideration and respect
- Demonstrates competence in their field.

The mean rating for all departments was 4.09, slightly higher than the “somewhat satisfied” rating. Overall ratings for all departments were above 4.0 on all five items. The highest ratings for most departments were given for showing consideration and respect, followed by demonstrating competence.

The full survey can be found on the District Intranet website. Go to District Services, then Survey Results.

Learning about commuting alternatives



The Campus and Parking Services department, working with iCommute, sponsored a session to help employees learn about alternative transportation alternatives. Employees who find alternatives to commuting alone, such as carpooling or public transportation, learned about incentives such as cost savings and monthly raffle drawings. iCommute encourages transportation alternatives to help reduce traffic congestion and greenhouse gas emissions.

A link for Grossmont College has been set up to join iCommute:

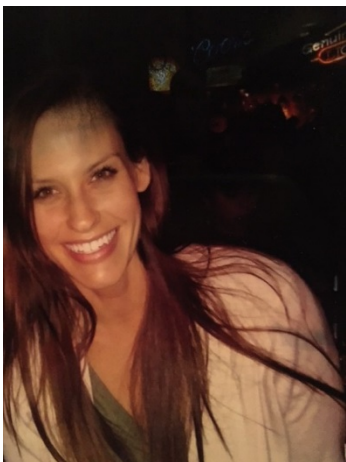
<https://my.icommutesd.com/s/grossmontcollege>

Foundation holds scholarship breakfast



More than \$60,000 in scholarships were awarded to more than 100 Grossmont and Cuyamaca College students at the fall scholarship breakfast held by the Foundation for Grossmont and Cuyamaca Colleges. The scholarships have been created by business that want to support the colleges and individuals who are honoring a loved one by creating a scholarship in their name.

The scholarship recipients include 25 students who received Osher scholarships, and another 41 students who had their Osher scholarships renewed. The Osher scholarships were created by the Bernard Osher Foundation, matched with funds raised by the colleges, to provide scholarships to community college students in perpetuity.



Welcome to a new District Services employee

Welcome to Emily Aguirre, Human Resources technician. Emily has been working in Human Resources for more than five years and most recently worked as a Human Resources specialist at a law firm. Emily moved to San Diego six years ago and attended Grossmont and Cuyamaca colleges before earning her bachelor's degree from Ashford University in May.